

Services

Delete

Service Date: 6/30/2005 (mm/dd/yyyy) Referred by Agency: [dropdown]

A - Format Of Service

- Event
- Home Visit
- In Office
- Outside Resource
- Random Meeting
- Telephone

B - Case Management Services

- Child Care Assistance
- Crisis Intervention
- Domestic Disputes
- Education Related
- Furniture Assistance
- Gang Related
- Identity Theft
- Initial Meeting
- Mental Health Related
- New Welcome Orientation
- Outreach
- PHA Community Service Permanent Exemption Received
- Passed Drug Test
- Traffic Violation Related
- Use Computer Center
- Voted in Election
- Watch List Phone Call
- Completed Resident Survey
- Delinquent Children Issues
- Drug and Alcohol
- Food Pantry
- GED Counseling
- Health Related
- Inappropriate Conduct
- Legal Assistance
- Need to Register to Vote
- Notary Public
- PHA Community Service Completed this Month
- Parent/School Related
- Pregnancy Related
- Translation
- Used Office Equipment
- Watch List Issue
- Writing Assistance
- Credit Card Theft
- Developed Back Rent Payment Plan
- Education Financial Aid Application
- Funeral Arrangements
- GED Intake
- Holiday Assistance
- Incident Report
- Mediation with Prop Management and Resident
- Neighbor Disputes
- Other: Explain in Case Notes
- PHA Community Service Issue
- Passed Criminal Background Review
- Registered to Vote
- Transportation Assistance
- Utility Assistance
- Watch List Letter
- Youth Development

C - Benefits Related

- 'Real Benefits' Application - Chicago
- Food Stamps
- Received Child Care Voucher
- TANF
- Child Support
- General Assistance
- Received Transportation Voucher
- Disability Benefits related
- Health Insurance
- SSI/Social Security

D - Personal Documentation

- Birth Certificate Application
- Drivers License Received
- Social Security Card Received
- Will
- Birth Certificate Received
- Immigration
- State ID Application
- Drivers License Application
- Passport Application
- State ID Received

E - Employment

- Attended Job Fair
- Create Cover Letter
- Fax/Mail Resume
- Met with Employer
- References
- Training Related
- Used Resource Room
- Workforce Development Orientation
- Check In with Participant
- Create Thank You Letter
- Job Application
- Mock Interview
- Reviewed Openings
- Transportation Assistance
- Used Technology Lab
- Workplace Conflict
- Community Service Volunteer
- Create or Update Resume
- Job Development
- Practice Application
- Staff Check In with Employer
- Updated Employment Information
- Went on an Interview

F - Housing Related

- Attended Pre-occupancy Orientation
- Familiarized with Site Specific Criteria
- Homeownership Information
- Imminent Eviction Prevention
- Non TCB Housing Related
- Relocation Options
- Section 8 Application
- Unit Inspection Discussion
- Emergency Assistance for Housing
- Home Visit - Failed
- Housekeeping/Chore Services
- Lease Signing Walk Through
- Orientation/Town Hall
- Relocation Services
- Section 8 Recertification
- Evicted
- Home Visit - Passed
- Housing Application
- Lease Violation Counseling
- Paid Rent Late
- Rent Issues
- Section 8 Voucher Briefing

**G - Asset Building**

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Budget Developed              | <input type="checkbox"/> Budgeting Counseling       | <input type="checkbox"/> Filed CTC assisted by TCB      |
| <input type="checkbox"/> Filed CTC not assisted by TCB | <input type="checkbox"/> Filed EITC Assisted by TCB | <input type="checkbox"/> Filed EITC Not Assisted by TCB |
| <input type="checkbox"/> Financial Literacy            | <input type="checkbox"/> IDA Program Related        | <input type="checkbox"/> Income Tax Assistance          |
| <input type="checkbox"/> Opened Checking Account       | <input type="checkbox"/> Opened Savings Account     | <input type="checkbox"/> Passed Credit Review           |
| <input type="checkbox"/> Rent Rebate Program           |   |   |

**H - Chicago Site Criteria Assessment**

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Initial Assessment - Meets    | <input type="checkbox"/> Initial Assessment - Unable to Meet    | <input type="checkbox"/> Initial Assessment - Working to Meet    |
| <input type="checkbox"/> Subsequent Assessment - Meets | <input type="checkbox"/> Subsequent Assessment - Unable to Meet | <input type="checkbox"/> Subsequent Assessment - Working to Meet |

**I - One Time Events and Meetings**

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Crime Watch Meeting | <input type="checkbox"/> Resident Association Meeting | <input type="checkbox"/> Resident Council Meeting |
| <input type="checkbox"/> Resident Meeting    |   |   |

**J - Youth Services**

- Educational Activity on Computer - 1 Hour

**K - Individual Success Plan**

- ISP Updated       Initial ISP Developed

**T - Attempted Contacts**

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Certified Letter                    | <input type="checkbox"/> Certified Letter Returned | <input type="checkbox"/> Home Visit - left message |
| <input type="checkbox"/> Letter Mailed                       | <input type="checkbox"/> Letter Returned to Sender | <input type="checkbox"/> Telephone - Left Message  |
| <input type="checkbox"/> Telephone - unable to leave message |  |  |

**Case Manager Notes:**

Ms. Washington is still utilizing the food pantry. She wants to take some college courses.

**Case Manager's Comments to Individual:**